



RAPID

Reporting Assistance and Process
Improvement Discussion

Session 1

Vision: Healthy Communities, Healthy People



About Us

Let's take a moment to get to know each other!



Required UDS Reporting

[Health Center Compliance Manual](#) Chapter 18:

The health center has a system in place for overseeing the operations of the Federal award-supported activities to ensure compliance with applicable Federal requirements and for monitoring program performance. Specifically:

- The health center has a system in place to collect and organize data related to the HRSA-approved scope of project, as required to meet HHS reporting requirements, including those data elements for Uniform Data System (UDS) reporting; and
- The health center submits timely, accurate, and complete UDS reports in accordance with HRSA instructions and submits any other required HHS and Health Center Program reports.

Meaning, it is each health center's responsibility to have the capabilities to collect and report the information required.



Clinical Quality Measures in the UDS

THE IDEAL

Measures set a base expectation for patient care, in the form of quality measures are based on US Preventative Task Force (USPTF) or other evidence-based recommendations, across clinics, areas, patient populations, etc. that ideally brings all care toward high quality, equitable care.

THE REALITY



Measures might be more accurately described as measuring the *documentation* of patient care and whether *that documentation* aligns with measures that indicate high value care.



Require work across many levels-- addressing patient hesitation/ barriers, addressing staff hesitation/ barriers, addressing capacity, awareness, and structural barriers for all involved.

Roadmap for Today





Part 2

Problem Statement



What is the problem we are trying to solve?

| | | |
|----------------------------|---|---|
| We are | Who are we? | We are a health center that serves... |
| Trying to | What are we trying to achieve? | Trying to increase the number of patients who receive... |
| but | What are the problems or barriers that are hampering progress? | But we have a hard time.... |
| because | Describe the reason the problems or barriers persist (the root cause) | Because we often don't.... |
| Which makes us feel | Describe the concerns or emotions this brings about | Which makes us feel like we... |



First parts of problem statement



We are...

Chat in a very brief explanation of your health center.

Examples: We are a healthcare for the homeless clinic... OR We are a small, rural health center... OR We are a large, multi-site health center.



Trying to...

Chat in a very brief explanation of what you are trying to achieve around this measure.

Examples: Trying to improve the number of patients whose chart shows that they received...

First parts of problem statement



But...

Chat in a a brief synthesis of the barriers that have prevented you from achieving what you're trying to do.
Examples: But we rarely receive the needed historical or specialty records OR But we don't have a great outreach/recall process.



Because...

Chat in the reason the problems or barriers persist (the root cause of the barriers) .
Examples: Trying to improve the number of patients with

Action Item 1

You will **write your own problem statement** using the framework we just discussed. You'll submit this with your other action items between this session and session 2.





Part 3

Review 5 Year Trends



Reason to Review Reports and Historical Data



Look at the bigger picture. Looking at the actual information that HRSA has helps situate the health center's experience/ outcomes. Also assists with seeing your own larger trends.



Goal setting relies on context (what progress or rate is likely achievable?) May be monitoring monthly, but are benchmarks used? Are comparisons made?



DATA IS THE CURRENCY OF ADVOCACY. Standardized, reputable, reliable data is essential to communicating the importance and value of the work being done.

Many Reports and Insight Available!

Information on HRSA site and UDS Mapper

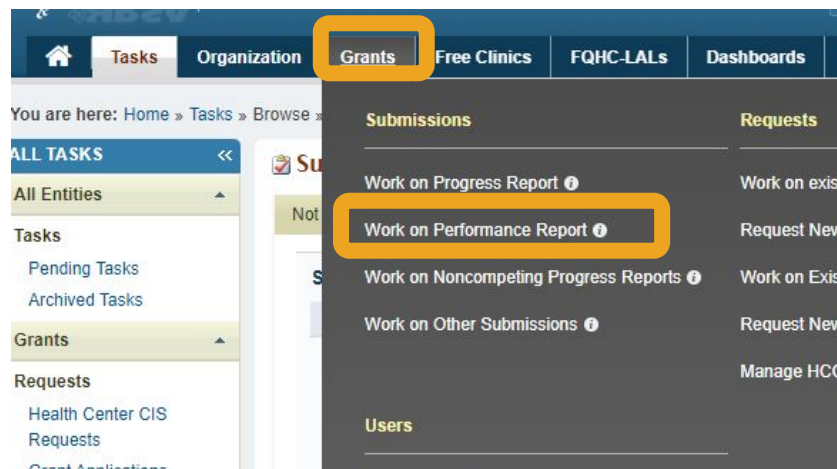
Available to the public on HRSA site and UDS Mapper site.

data.[HRSA.gov](https://data.hrsa.gov)



Reports in the Electronic Handbooks

Available to health centers, PCAs, and other health center program stakeholders.



HRSA Health Center Data & Reporting Site: <https://data.hrsa.gov/tools/data-reporting/program-data/national>

UDS Mapper Website: <http://www.udsmapper.org/>, EHBS: <https://grants.hrsa.gov/2010/WebEPSExternal/Interface/common/accesscontrol/login.aspx>



data.HRSA.gov: New Look, New Options

Health center, state, and national profiles.



Health Center Program UDS Data

View national, state/territory, and health center UDS data profiles for Health Center Program awardees and look-alikes.



Patient Characteristics Snapshot

View a national summary of UDS data on poverty level, insurance status, and race and ethnicity of patients served by Health Center Program awardees and look-alikes.



Special Populations Funded Programs

View UDS data from health centers that receive grant funding to serve special populations through the Health Care for the Homeless, Migrant Health Centers and Public Housing Primary Care programs.



Data Comparisons

View how one state/territory compares to the national average or to another state/territory on key UDS data points: total number of patients served by service category, target populations, and other patient characteristics.

National view of demographics and services by special population grant.

Comparison between states and territories on key statistics.

Screenshot from <https://data.hrsa.gov/tools/data-reporting>



Access State and Health Center Data Profiles

1. Select program type
2. Then Select State/ Territory
3. Then scroll down and select either [State] Program Awardee Data to see the state or continue to scroll down to your health center, and click view data there.

The screenshot shows a web interface for selecting data. At the top, there are two dropdown menus: "Select Health Center Program Type" (set to "Program Awardee Data") and "Select State/Territory" (set to "Arizona"). Below these is a map of the United States with a red dot in Arizona labeled "Program Awardee". The main content area is titled "Arizona Program Awardee Data" and contains a list of data options: "2020 Program Awardee Data", "Arizona Program Awardee Data", and "Arizona Aggregated Health Center Data". Below this is a section for "2020 Arizona Health Centers" with a list of three entries: "Adelante Healthcare, Inc. PHOENIX, Arizona", "AJO COMMUNITY HEALTH CENTER Ajo, Arizona", and "CANYONLANDS COMMUNITY HEALTH CARE Page, Arizona". Each entry has a "View Data" button.



Health Center Program Grantee and LAL Profiles

Profiles **each state's** and **each health center's** performance

- Five years of data trends
- Service area maps
- Clinical and quality care award badges
- Program requirements (non-compliance conditions)

Shows **FIVE(!)** years of data for selected categories

- Age and race/ethnicity
- Patient characteristics
- Services
- **Clinical data**
- Cost data

Also, by UDS Table!

Access health center program profiles on <https://data.hrsa.gov/tools/data-reporting/program-data>

Georgia Health Center Program Uniform Data System (UDS) Data

Clinical Data section includes:

- Patients with Medical Conditions
 - Calculated from Table 6A as a % of adult medical patients
- Quality of Care Measures in three areas:
 - Perinatal Health
 - Preventative Health Screening & Services,
 - Chronic Disease Management

Details on the calculations for all of this can be reviewed [here](#).

Expanded Summaries for 2020 UDS Data Tables



- View Full 2020 State Report
- Table 3A: Patients by Age and by Sex Assigned at Birth
- Table 3B: Demographic Characteristics
- Table 4: Selected Patient Characteristics
- Table 5: Staffing and Utilization
- Table 5: Selected Service Detail Addendum
- Table 6A: Selected Diagnoses and Services Rendered
- Table 6B: Quality of Care Measures
- Table 7: Health Outcomes and Disparities
- Table 8A: Financial Costs
- Table 9D: Patient Related Revenue
- Table 9E: Other Revenues
- Table EHR: Health Center Health Information Technology (HIT) Capabilities
- Table ODE: Other Data Elements
- Table WFC: Workforce

UDS Data Five-Year Summary

Age and Race/Ethnicity Patient Characteristics Services **Clinical Data** Cost Data

| Clinical Data | 2016 | 2017 | 2018 | 2019 | 2020 |
|--|---------|---------|---------|---------|---------|
| Chronic Disease Management | | | | | |
| Controlling High Blood Pressure ¹ | 57.72 % | 59.17 % | 58.40 % | 60.43 % | 55.54 % |
| Number of Patients with Hypertension (HTN) Whose Blood Pressure (BP) was Controlled (< 140/90 mmHg) ¹ | 66,235 | 71,097 | 76,677 | 85,498 | 86,005 |



Action Item 2

Access the data profile for both **your state** and **health center** on the [HRSA Health Center Program UDS Data site](#). You'll use that information to answer a couple of questions before Session 2.





Part 4

Review Additional Information in the EHBs

Availability of UDS Data and Reports

| UDS Report | Timing | Available To | Level Available* | Source |
|--|--------|--------------|--|------------------------------------|
| Finalized Health Center Tables and eXtensible Markup Language (XML) Data Files | June | HC | Awardee: HC Look-Alike: HC | Electronic Handbooks (EHBs) |
| UDS Health Center Trend Report | August | HC | Awardee: HC, S, N Look-Alike: HC, N | EHBs |
| UDS Summary Report | August | HC | Awardee: HC, S, N Look-Alike: HC, N | EHBs |
| UDS State and National Rollup Reports | June | HC, Public | Awardee: S, N Look-Alike: N | EHBs, HRSA website |
| Grantee and Look-Alike Profiles | August | Public | Awardee: HC, S, N Look-Alike: HC, N | HRSA website |
| Grantee Comparison Data Views | August | Public | Awardee: HC, S, N Look-Alike: HC, N | HRSA website |
| UDS Health Center Performance Comparison Report | August | HC | Includes all levels | EHBs |

* HC = Health Center; S = State; N = Nation



Health Center Tables and XML Data Files



Accessing Prior Year Data and Reports

The screenshot shows the 'Grants' menu in the UDS system. The 'Grants' tab is highlighted with a yellow circle and the number '1'. Under the 'Submissions' section, the 'Work on Performance Report' option is highlighted with a yellow circle and the number '2'. The 'Requests' section includes options like 'Work on existing Prior Approval', 'Request New Prior Approval', 'Work on Existing Health Center H80 CIS', and 'Request New Health Center H80 CIS'. The 'Users' section includes 'View Authorized Users'.

- The UDS is the *Performance Report* for your H80 grant (or LAL grant).
- Click on **Grants** tab (1), then under *Submissions* click on **Work on Performance Report** (2).
- The next page has the Performance Report (3) for each year.

The screenshot shows a table of Performance Reports. The table has columns for Submission Name, Submission Type, Organization, Grant #, Tracking #, Reporting Period, Deadline, Submitted Date, Status, and Options. Three rows are visible, all for 'UDS Performance Report' under 'Performance Reports'.

| Submission Name | Submission Type | Organization | Grant # | Tracking # | Reporting Period | Deadline | Submitted Date | Status | Options |
|------------------------|---------------------|----------------------------|-----------------------|-----------------------|-------------------------|------------|----------------|-----------|---------------------|
| UDS Performance Report | Performance Reports | PUBLIC HEALTH MANAGED CARE | H80202019 - H80202019 | H80202019 - H80202019 | 01/01/2021 - 12/31/2021 | 04/22/2022 | 04/22/2022 | Submitted | Performance Reports |
| UDS Performance Report | Performance Reports | PUBLIC HEALTH MANAGED CARE | H80202019 - H80202019 | H80202019 - H80202019 | 01/01/2020 - 12/31/2020 | 03/30/2021 | 03/29/2021 | Submitted | Performance Reports |
| UDS Performance Report | Performance Reports | PUBLIC HEALTH MANAGED CARE | H80202019 - H80202019 | H80202019 - H80202019 | 01/01/2019 - 12/31/2019 | 03/25/2020 | 03/25/2020 | Submitted | Performance Reports |



Review and Reports List Page

Review and Report List Page

| Report Name | Description | Action |
|---|--|----------------------------------|
| UDS Data File in XML | Submitted Raw UDS Data File in XML format. | Download / Email |
| UDS Health Center, State, National Summary Report | <p>The Summary Report is a 'dashboard' report intended to describe each health center in a statistical manner. Calculations of key measures are derived from their own organization's current reporting on the UDS. The measures are broken out into two main categories: 1) Demographic and Clinical Data (Patients, Visits, Staffing and Clinical Information) and 2) Fiscal Information (Costs and Revenues) and provide an overall picture of the health center's performance in each of these areas.</p> <p>Formula Guide: UDS Summary Report</p> | View |
| UDS National and State Rollups | <p>The Rollup Reports compile annual data reported by Health Center Program (HCP) health centers. Summary HCP data are provided for patient demographics, socioeconomic characteristics, staffing, patient diagnoses and services rendered, quality of care, health outcomes and disparities, financial costs, and revenues. The UDS Standard Rollup Reports provide the values and measures for universal and grant specific data at the National and State level.</p> <p>Formula Guide: UDS Rollup Report</p> | View |
| UDS Health Center Trend Report | <p>The Health Center Trend Report, introduced in 2008, reports on the key performance measures. The report compares the health center's performance for these measures with national and state averages over a 3 year period. The measures describe health center performance in three categories: Access, Quality of Care/Health Outcomes, and Financial Cost/Viability and provide an overall picture of the health center's performance in each of these areas.</p> <p>Formula Guide: UDS Health Center Trend Report</p> | View |
| UDS Health Center Performance Comparison Report | The Health Center Performance Comparison Report for individual health centers provides calculations of key measures at different levels, i.e., Health Center, State, National, Urban, Rural, National Percentiles (25th, 50th, and 75th). The report | View |



Health Center Tables for CY2021

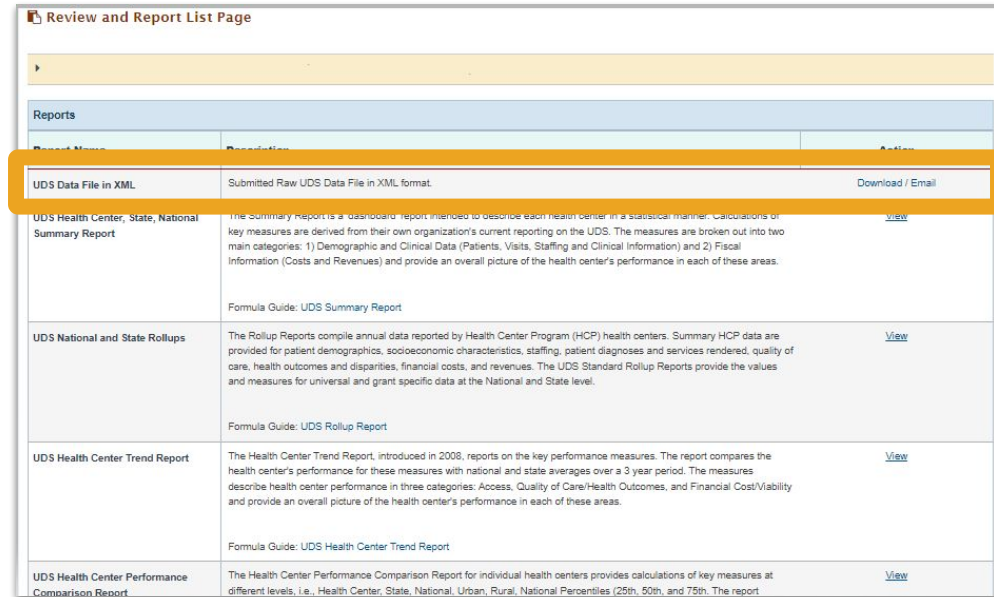
- One calendar year of health center data for each of the 11 UDS tables and three forms
 - Patient demographics, staffing, services provided, clinical processes and outcomes, patients' use of services, costs, and revenues
 - Forms:
 - Appendix D: Health information technology (HIT) capabilities; Appendix E: Other Data Elements; Appendix F: Workforce
- UDS tables are used to:
 - Evaluate health center performance for one calendar year to identify accomplishments and opportunities for quality improvement
 - Document the operation and performance of health center(s)
 - Calculate metrics relevant to each health center



Available from EHBs in June each year

Several Options for Format/ Views

- Scroll down on this page if you just want to view an individual table.
- **Download or email XML data file:** A data extract file of finalized calendar year data that can be imported into external programs (e.g., Excel) for customized review of data
- The XML data are:
 - Used to aggregate your data with that of other health centers to provide state and national snapshots
 - Available to Health Centers and to PCAs, to analyze data for communities and states



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Available from EHBs in June - Currently available for 2021!



Do you download prior year data each year?

If so, when and what do you do with it? What value does it provide?

Action Item 3

Access or download your **2021 UDS data for the measure of focus on Table 6B or 7**. You will use this to compare to your own prior years and state averages, which you'll then use to answer some questions.

UDS Rollup Report



UDS Rollup Report

- Structured **similarly** to the UDS tables
- All data elements reported on each of the UDS tables and forms are used
 - Patient profile
 - Staffing full-time equivalent (FTE), staff tenure, and utilization
 - Clinical profile
 - Financial profile
 - HIT and Other Data Elements forms
- **Compiles and aggregates annual data:** Reported by health centers at national, state, and grant (HCH, MHC, PHPC) levels
- Calculates **averages** (for some tables)

Typically available in EHBs and on HRSA data site in Summer

Value of the UDS Rollup Report

- Comparable with health center's own data to place data in context
- Helpful for **calculating additional variables** that may not be provided in standard available reports
- Provides **insights** into services and rates at state or national level
- Reported to Congress to meet **legislative and regulatory requirements**
- Evaluated by stakeholders (HRSA, health centers, researchers, and others) as a one-year snapshot of Health Center Program performance



UDS Rollup Report Snapshot: Table 7

| Section B: Controlling High Blood Pressure | | | | | |
|--|---|--|---|--|---|
| Line | Race and Ethnicity | Total Patients 18 through 84 Years of Age with Hypertension (2a) | Number Charts Sampled or EHR Total (2b) | Patients with Hypertension Controlled (2c) | Estimated % Patients with Controlled Blood Pressure |
| Hispanic or Latino/a | | | | | |
| 1a. | Asian | 114 | 110 | 72 | |
| 1b1. | Native Hawaiian | 16 | 15 | 10 | |
| 1b2. | Other Pacific Islander | 379 | 360 | 227 | |
| 1c. | Black/African American | 2,807 | 2,761 | 1,693 | |
| 1d. | American Indian/Alaska Native | 725 | 653 | 395 | |
| 1e. | White | 60,318 | 59,717 | 39,741 | |
| 1f. | More than One Race | 4,432 | 4,401 | 2,769 | |
| 1g. | Unreported/Refused to Report Race | 11,273 | 10,606 | 7,085 | |
| Subtotal Hispanic or Latino/a | | 80,064 | 78,623 | 51,992 | 66.56% |
| Non-Hispanic or Latino/a | | | | | |
| 2a. | Asian | 4,147 | 3,942 | 2,611 | |
| 2b1. | Native Hawaiian | 85 | 67 | 34 | |
| 2b2. | Other Pacific Islander | 421 | 410 | 239 | |
| 2c. | Black/African American | 76,575 | 73,740 | 40,061 | |
| 2d. | American Indian/Alaska Native | 895 | 801 | 454 | |
| 2e. | White | 102,634 | 96,829 | 61,689 | |
| 2f. | More than One Race | 3,079 | 3,000 | 1,696 | |
| 2g. | Unreported/Refused to Report Race | 5,467 | 5,069 | 3,202 | |
| Subtotal Non-Hispanic or Latino/a | | 193,303 | 183,858 | 109,986 | 59.99% |
| Unreported/Refused to Report Race and Ethnicity | | | | | |
| h. | Unreported/Refused to Report Race and Ethnicity | 3,837 | 3,767 | 2,179 | |
| i. | Total | 277,204 | 266,248 | 164,157 | 61.87% |

This is a state-level example, you can also access your health center-specific rollup.

Provides **% of patients with controlled hypertension**, by ethnicity (Hispanic/ Latino/a or Non-Hispanic/ Latino/a) and Total.

Provides **Raw Numbers** for all Race and Ethnicity groups. Can divide Col c by Col b to get % of patients with controlled HTN.

Rollups are in UDS table format with additional information added to the table.

UDS Summary Report



UDS Summary Report

- Provides a calendar year summary and analysis of health centers' UDS data using measures calculated across tables
- Includes comparisons
 - Health center **raw values** and **averages**
 - Health centers compared to **state** and **nation**
- Presents data in **six** categories
 - Patients, Visits, Staffing, Quality of Care Indicators/
Health Outcomes, Costs, and Revenue, and Adjustments
- Formula Guide is available in the EHBs

Review and Report List Page

| Report Name | Description | Action |
|---|---|----------------------|
| UDS Health Center, State, National Summary Report | The Summary Report is a 'dashboard' report intended to describe each health center in a statistical manner. Calculations of key measures are derived from their own organization's current reporting on the UDS. The measures are broken out into two main categories: 1) Demographic and Clinical Data (Patients, Visits, Staffing and Clinical Information) and 2) Fiscal Information (Costs and Revenues) and provide an overall picture of the health center's performance in each of these areas. Formula Guide: UDS Summary Report | View |
| UDS Health Center State Report | provided for patient demographics, socioeconomic characteristics, staffing, patient diagnoses and services rendered, quality of care, health outcomes and disparities, financial costs, and revenues. The UDS Standard Rollup Reports provide the values and measures for universal and grant specific data at the National and State level. Formula Guide: UDS Rollup Report | |
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Typically available in the EHBs in August



Value of the UDS Summary Report

- Report includes data from each of the 11 UDS tables and 3 forms
- Used to compare health centers' data with national and state averages
- Inclusive of both raw values and percentages
 - Percentages - Often more useful than raw numbers when comparing the health center to the state or the nation

UDS Summary Report - Health Center/State/National - 2020
Health Center - Universal

| | Health Center | | State | | National | |
|---|---------------|--------|---------|--------|------------|--------|
| PATIENTS | | | | | | |
| Total Patients | 20,998 | | 374,929 | | 28,590,897 | |
| Number/Percent of Patients by Services | | | | | | |
| Medical | 20,620 | 98.20% | 320,258 | 85.42% | 24,529,374 | 85.79% |
| Dental | 2,667 | 12.70% | 59,717 | 15.93% | 5,155,619 | 18.03% |
| Mental Health | 1,581 | 7.53% | 58,590 | 15.63% | 2,512,287 | 8.79% |
| Substance Use Disorder | 68 | 0.32% | 3,044 | 0.81% | 294,645 | 1.03% |
| Other Professional | 0 | 0.00% | 19,946 | 5.32% | 745,376 | 2.61% |
| Vision | 212 | 1.01% | 3,249 | 0.87% | 612,163 | 2.14% |
| Enabling Services | 2,741 | 13.05% | 33,853 | 9.03% | 2,085,916 | 7.30% |
| Number/Percent of Patients by Special Populations | | | | | | |
| Total Agricultural Workers or Dependents | 5 | 0.02% | 1,759 | 0.47% | 977,744 | 3.42% |
| Homeless | 60 | 0.29% | 12,178 | 3.25% | 1,287,854 | 4.50% |
| School-Based Health Center | 2,165 | 10.31% | 23,946 | 6.39% | 658,551 | 2.30% |
| Health Center Located In or Immediately Accessible to a Public Housing Site | 20,553 | 97.88% | 117,060 | 31.22% | 5,187,617 | 18.14% |
| Veterans | 40 | 0.19% | 2,247 | 0.60% | 376,634 | 1.32% |

Raw Value

Percentage

UDS Summary Report Snapshot, continued

| | Health Center | | State | | National | |
|---|---------------|----------|---------|----------|------------|----------|
| PATIENTS | | | | | | |
| Number/Percent of Patients by Sexual Orientation | | | | | | |
| % Gay + Lesbian + Bisexual + Something Else | 291 | 3.66% | 8,885 | 4.14% | 644,331 | 3.99% |
| % Straight | 7,662 | 96.34% | 205,773 | 95.86% | 15,501,049 | 96.01% |
| % Don't know + Choose Not to Disclose | 1,109 | 5.28% | 18,728 | 5.00% | 3,701,442 | 12.95% |
| % Unknown | 11,936 | ↑ 56.84% | 141,543 | ● 37.75% | 8,744,075 | ● 30.58% |
| Number/Percent of Patients by Gender Identity | | | | | | |
| %Male | 2,842 | 34.56% | 107,678 | 41.09% | 8,140,237 | 40.88% |
| % Female | 5,361 | 65.19% | 153,244 | 58.48% | 11,702,083 | 58.77% |
| % Transgender + Other | 31 | 0.38% | 2,049 | 0.78% | 594,771 | 2.91% |
| % Choose not to disclose | 16 | 0.08% | 1,909 | 0.51% | 991,103 | 3.47% |
| % Unknown | 12,748 | ↑ 60.71% | 110,049 | ● 29.35% | 7,162,703 | ● 25.05% |





What is the value of the information from the Summary Report that we just reviewed?

UDS Health Center Trend Report



UDS Health Center Trend Report

- Compares the health center's performance for key measures in three categories over a three-year period



Access: Patients served



Quality of Care/Health Outcomes:
Split into four subcategories



Financial cost/viability:
Three metrics

- Provides trend data to compare across health centers, the state, and the nation
- Again, formula guide is available in the EHBs!

Typically available from EHBs in August

UDS Health Center Trend Report Snapshot: State of CT

| | 2018 | 2019 | Most Recent Year | 2019 - 2020 | | 2018 - 2020 | |
|--|--------|--------|------------------|-------------|---------|-------------|---------|
| | | | 2020 | Change | % | Change | % |
| | | | | | | | |
| Quality of Care Indicators/Health Outcomes | | | | | | | |
| Preventive Health Screenings and Services | | | | | | | |
| Colorectal Cancer Screening | 52.10% | 51.94% | 47.66% | -4.28% | -8.24% | -4.44% | -8.53% |
| Screening for Depression and Follow-up Plan | 75.34% | 71.22% | 67.49% | -3.73% | -5.23% | -7.85% | -10.42% |
| Depression Remission at Twelve Months | - | - | 18.05% | - | - | - | - |
| Cervical Cancer Screening | 57.60% | 57.91% | 53.50% | -4.41% | -7.62% | -4.10% | -7.12% |
| Childhood Immunization Status | 67.62% | 63.09% | 68.12% | 5.03% | 7.97% | 0.50% | 0.73% |
| Dental Sealants for Children between 6-9 Years | 67.38% | 65.63% | 50.11% | -15.52% | -23.65% | -17.27% | -25.63% |
| Breast Cancer Screening | - | - | 52.35% | - | - | - | - |
| HIV Screening | - | - | 56.10% | - | - | - | - |
| Chronic Disease Management | | | | | | | |
| Statin Therapy for the Prevention and Treatment of Cardiovascular Disease | - | 76.55% | 77.22% | 0.67% | 0.87% | - | - |
| Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet | 85.56% | 87.78% | 82.39% | -5.39% | -6.14% | -3.17% | -3.70% |
| HIV Linkage to Care ¹ | 94.83% | 100% | 84.85% | -15.15% | -15.15% | -9.98% | -10.52% |
| Controlling High Blood Pressure (Hypertensive Patients with Blood Pressure < 140/90) | 64.73% | 66.24% | 56.33% | -9.90% | -14.95% | -8.40% | -12.98% |
| Diabetes: Hemoglobin A1c Poor Control (Diabetic Patients with HbA1c > 9%) or No Test During Year | 29.41% | 29.73% | 36.48% | 6.74% | 22.69% | 7.07% | 24.02% |



Value of the UDS Health Center Trend Report

- Used by health centers, HRSA, and stakeholders to **monitor program performance and identify opportunities** for QI
- Used by health centers in **grant applications**
- Provide **standard metrics** in trend format (across three years) to support monitoring performance over time
- Monitor and **compare** health center, State, and Nation on standard metrics

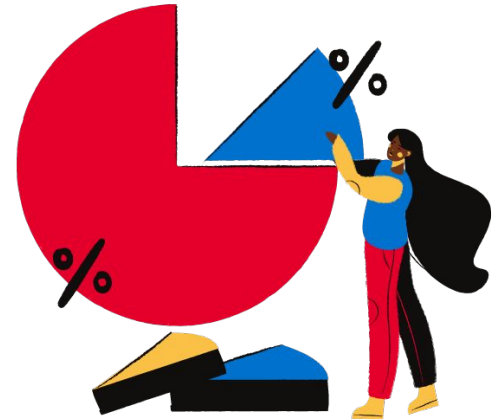


UDS Health Center Performance Comparison Report



UDS Health Center Performance Comparison Report

- Provides a calendar-year summary and analysis of **health centers' UDS data** and performance
- Provides two sets of data
 - Quality of care indicators/health outcomes
 - Cost of care indicators
- Presents several levels of comparisons
 - Healthy People 2020 + 2030 goals (where available)
 - Averages for various comparison groups
 - Percentiles for financial data
 - Adjusted quartile ranking per clinical measure



Typically available from EHBs in August

Value of the UDS Health Center Performance Comparison Report

The performance measures:

- Report quality of care/health outcome and cost measures
- Are used to **compare against national benchmarks** and performance of **health center peers**
- Show health centers' HRSA-generated **adjusted quartile rankings** for clinical measures
- Include national percentile references for cost data



UDS Health Center Performance Comparison Report: Quality of Care Indicators/Health Outcomes

Individual health center performance

Healthy People 2020/ 2030 Goals

Average for comparison groups

Adjusted Percentiles

| | Health Center | Healthy People 2020 Goals ⁴ | Healthy People 2030 Goals ⁶ | Averages | | | | | | | Health Center Adjusted Quartile ⁵ |
|---|---------------|--|--|----------|----------|---------|---------------|--------------------|--|-----------------------------|--|
| | | | | KS | National | Rural | Size | Sites ¹ | Special population Agricultural Workers ² | Special population Homeless | |
| | | | | | | | 10,000-19,999 | 2-5 | Below 25% | Below 25% | |
| | | | | n = 19 | n = 1375 | n = 586 | n = 388 | n = 516 | n = 1345 | n = 1294 | |
| Preventive Health Screenings and Services | | | | | | | | | | | |
| Colorectal Cancer Screening [*] | 70.95% | 70.50% | 74.40% | 33.58% | 40.09% | 39.33% | 41.73% | 40.62% | 40.33% | 40.29% | 1 |
| Screening for Depression and Follow-Up Plan [*] | 76.20% | - | 13.50% | 71.87% | 64.21% | 63.87% | 63.29% | 61.51% | 64.22% | 64.36% | 2 |
| Cervical Cancer Screening [*] | 74.33% | 93.00% | 84.30% | 48.52% | 51.00% | 52.94% | 50.09% | 50.22% | 50.99% | 51.17% | 1 |
| Childhood Immunization Status [*] | 96.77% | - | - | 43.76% | 40.42% | 41.40% | 39.43% | 39.16% | 40.36% | 40.34% | 1 |
| QUALITY OF CARE INDICATORS/HEALTH OUTCOMES[*] | | | | | | | | | | | |
| Chronic Disease Management | | | | | | | | | | | |
| Controlling High Blood Pressure [*] | 72.27% | 61.20% | 60.80% | 63.38% | 57.98% | 56.38% | 58.93% | 57.30% | 57.98% | 58.06% | 1 |





What can you (or do you) do with this information?

How may these four categories of data play into your work? How would you/ could you use them in your work?

Adjusted Quartiles

- **Adjusted quartiles:** Ranking a health center's clinical quality measures compared to other health centers
- Health center characteristics in calculation:
 - Percent of uninsured patients
 - Percent of patients who are racial/ ethnic minority
 - Percent of patients experiencing homelessness
 - Percent of agricultural worker patients
 - Electronic health record (EHR) status
- **Quartile rankings:** 1 (highest 25 percent) to 4 (lowest 25 percent)

For more information on adjusted quartile for your health center, go to:

- <https://bphc.hrsa.gov/datareporting/reporting/ranking.html>

For more on the reimagined QIA, now called **Community Health Quality Recognition (CHQR)**, go to:

- <https://bphc.hrsa.gov/programopportunities/fundingopportunities/quality/index.html>



Part 5

Wrapping Up:

Action Items Prior to Our Next Session



Complete Action Items Before Next Session



Pull your reports to see your recent performance and trends

Log into the EHB to access recent data and reports.

Visit the [Health Center Program Uniform Data System \(UDS\) Data Overview](#) for national, state, and health center trends.



Develop your problem statement in **one sentence** using the following form:

We are a health center that serves *[describe area and patient population]* trying to *[describe the improvement you are trying to make on the measure of focus]* but *[describe the problems or barriers holding back that improvement]* because *[describe the root cause of the barriers or the underlying cause that the challenge persists]* which makes us feel *[how your health center feels about this problem]*.

Submit Action Items before Next Session

**Complete 5
question
Google Form
with Action
Items.**

- Select your health center.
- Select the measure we're working on.
- Share your problem statement.
- Share your 2021 compliance rate on our measure of focus.
- Share whether your current (2021) rate is above or below the national average.
- Share whether you have been trending up or down and by how much.



Next Session



Review measure in detail, deep diving specifications.



Review FAQs for our measure, discuss the answers and how additional information can be found.



Mapping your current process to identify opportunities for improvement.

Accessing UDS Data

- Reports and information accessible only to health centers: Through [EHBs](#) using a secure log-in
- BPHC Training Website:
<https://bphc.hrsa.gov/data-reporting/uds-training-and-technical-assistance>
 - Tools and resources to assist in UDS reporting, including training modules, fact sheets, UDS Manual, Webinar schedule, etc.
- Publicly available UDS data: On [HRSA website](#)
 - [National Data](#)
 - [State Rollups and Profiles](#)
 - ✓ Remember, you can access your health center data by selecting your state then scrolling down to find your health center and clicking View Data
 - [Comparison Data Views](#)
- Service area data: Through [UDS Mapper](#)



Assistance Available

UDS Support Center

- Assistance with UDS reporting content questions
- 866-UDS-HELP (866-837-4357)
- udshelp330@bphcdata.net

HRSA Call Center

- Assistance with EHBs account and user access questions
- 877-Go4-HRSA (877-464-4772), Option 3
- <http://www.hrsa.gov/about/contact/ehbhelp.aspx>

Health Center Program Support

- Assistance with EHBs electronic reporting or EHB account issues
- 877-464-4772, Option 1
- <http://www.hrsa.gov/about/contact/bphc.aspx>

UDS Mapper

- Assistance with the online service area mapping tool
- <http://www.udsmapper.org/contact-us.cfm>

