

Table 3B: Demographic Characteristics

PURPOSE:

Table 3B is used to report the Hispanic or Latino/a ethnicity, race, language, sexual orientation, and gender identity of the patients served by the health center. In combination with other patient profile tables, it helps to understand the demographics of those receiving services.

CHANGES:

- There are no changes to Table 3B reporting requirements for 2021.

HOW DATA ARE USED:

Patient profile: Reports race, ethnicity, sexual orientation, gender identity, age, insurance status, and income. These data can be used to identify and reduce health disparities and promote culturally competent care.

Language: Identifies a critical barrier to accessing care. Languages other than English include spoken languages and sign language.

KEY TERMS:

TOTAL PATIENTS: Individuals who have one or more face-to-face or virtual UDS-countable visit(s) during the calendar year. A virtual visit is provided using interactive synchronous audio and/or video telecommunication systems that permit real-time communication between a distant provider and a patient.

GRANT-SPECIFIC PATIENTS: Individuals who have had one or more UDS-countable visit(s), including virtual visit(s), supported by one of the special population grant programs (Health Care for the Homeless, Migrant Health Center, Public Housing Primary Care).

SEXUAL ORIENTATION: How a person describes their emotional and sexual attraction to others.

GENDER IDENTITY: A person's internal sense of gender.

TABLE TIPS:

- Table 3B is completed for the Universal Report and the grant-specific reports (if applicable).
- Count each patient only once in each section of Table 3B regardless of volume (i.e., the number of times) or scope (i.e., the number of types) of services received.

PATIENTS BY ETHNICITY:

- Report the number of persons of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin by their racial identification, including those Hispanics or Latinos/as born in the United States. Do not count persons from Portugal, Brazil, or Haiti whose ethnicity is not tied to the Spanish language.
- Hispanic or Latino/a ethnicity is self-reported by patients.
- If a patient does not indicate Hispanic or Latino/a ethnicity, they are to be counted as non-Hispanic or Latino/a in Column B.
- Hispanic or Latino/a patients who do not select race are reported on Line 7, Column A, as "Unreported /Refused to Report" race/Hispanic or Latino/a ethnicity.
- If neither race nor Hispanic/Ethnicity data is provided by the patient—report in Column C.

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PATIENTS BY RACE:

- Race is self-reported by patients or their guardians.
- BPHC presumes that patients can select multiple races. Patients who select more than one race should be included on Line 6.
- Use Line 7 (Unreported/Refused to Report) to report patients who do not specify a race or who selected a race not provided on the list.
- The total patients on Line 8 should equal the total number of patients reported on Table 3A (Line 39, Columns A and B).

PATIENTS BY LANGUAGE:

- Use Line 12 to report all patients best served in a language other than English, including persons who:
 - are served by a bilingual provider;
 - receive interpretation services,
 - use sign language; or
 - live in areas where a language other than English is the dominant language (i.e., Puerto Rico, Pacific Islands).
- Health centers may estimate the number of Patients Served in a Language other than English if they do not maintain actual data in their EHR. Where possible, the estimate should be based on a sample and this should be indicated on the Table 3B Table Comments.

PATIENTS BY SEXUAL ORIENTATION:

- Use Lines 13-19 to report patients' sexual orientation.
- Use Line 17 "Don't Know" when patients report that they do not know their sexual orientation.
- Use Line 18 "Chose Not to Disclose" if the patient chooses not to disclose their sexual orientation.
- Use Line 18a "Unknown" to report patients whose sexual orientation is not known because the health center did not have systems in place to routinely ask about sexual orientation or the patient left this section blank.
- Line 19 provides for a total for this section (Lines 13-18a) and should equal Line 8 (Total Patients' by Race and Hispanic or Latino/a Ethnicity) and Line 26 (Total Patients by Gender Identity).

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PATIENTS BY GENDER IDENTITY:

- Use Lines 20-26 to report patients' gender identity.
- Use Line 24 "Other" when a person does not think that one of the four gender identity categories adequately describes them. Include in this category persons who identify as genderqueer or non-binary.
- Use Line 25 "Chose Not to Disclose" if a patient chooses not to disclose their gender.
- Use Line 25a "Unknown" to report patients whose gender identity is not known because the health center did not have systems in place to routinely ask about gender identity or the patient left this section blank.
- Line 26 provides a total for this section (Lines 20-25a) and should equal Line 8 (Total Patients' by Race and Hispanic or Latino/a Ethnicity) and Line 19 (Total Patients by Sexual Orientation).

CROSS TABLE CONSIDERATIONS:

- The same patients are described on the Zip Code Table, Table 3A, and each section of Tables 3B and 4, so total patients reported should be equal across these four tables. Specifically, Table 3A, Line 39 (Columns A+B) = Table 3B, Lines 8, 19 and 26 = Total Patients by Zip Code = Table 4, Lines 6 and 12.
- Tables 3B and 7 both report patients by race and Hispanic or Latino/a ethnicity. It is important that the data sources for identifying race and ethnicity for the two tables are the same. The number of patients listed on Table 7 by race and ethnicity cannot exceed the number of patients in the same category for Table 3B. For example, you cannot report more Asian patients with hypertension on Table 7 than total Asian patients on 3B (see exhibit on next page). Additionally, the two sets of numbers should make sense when considering the prevalence of the conditions reported on Table 7. For example, if you report high rates of hypertension and diabetes but only for a small number of African Americans, it does not make sense given the prevalence of hypertension and diabetes in the African American population.
- If you submit grant tables, the total number of patients reported on the grant table must be less than or equal to the corresponding number on the Universal table for each cell. In other words, you cannot report more homeless patients who are White than total patients who are White.

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TABLE 3B – DEMOGRAPHIC CHARACTERISTICS

Line	Patients by Race	Hispanic or Latino/a	Non-Hispanic or Latino/a	Unreported/ Refused to Report Ethnicity (c)	Total (d) (Sum Columns a+b+c)
1	Asian	10	586		596
2a	Native Hawaiian	11	81		92
2b	Other Pacific Islander	11	615		626
2	Total Native Hawaiian/Pacific Islander (Sum Lines 2A+2B)	22	696		718
3	Black/African American	132	1,076		1,208
4	American Indian/Alaska Native	12	376		388
5	White	337	27,364		27,701
6	More than one race	54	110		164
7	Unreported/Refused to report	38,375	1139	3,996	43,510
8	Total Patients (Sum Lines 1+2+3 to 7)	38,942	31,347	3,996	74,285

TABLE 7 – HEALTH OUTCOMES AND DISPARITIES
Section B: Hypertension by Race and Hispanic or Latino/a Ethnicity

Line	Race and Ethnicity	Total Hypertensive Patients (2a)	Charts Samples or EHR Total (2b)	Patients with HTN Controlled (2c)
HISPANIC OR LATINO/A				
1a	Asian	62	-	-
1b1	Native Hawaiian	9	-	-
1b2	Pacific Islander	81	-	-
1c	Black/African American	132	-	-
1d	American Indian/Alaska Native	12	-	-
1e	White	613	-	-
1f	More than one race	16	-	-
1g	Unreported/Refused to report	19	-	-
	<i>Subtotal Hispanic or Latino/a</i>			
NON-HISPANIC OR LATINO/A				
2a	Asian	2	-	-
2b1	Native Hawaiian	1	-	-
2b2	Pacific Islander	1	-	-
2c	Black/African American	3	-	-
2d	American Indian/Alaska Native	1	-	-
2e	White	4	-	-
2f	More than one race	2	-	-
2g	Unreported/Refused to report	135	-	-
	<i>Subtotal Non-Hispanic or Latino/a</i>			
UNREPORTED/REFUSED TO REPORT ETHNICITY				
h	Unreported/Refused to Report Race and Ethnicity	9	-	-
i	<i>Total</i>			

For more detailed information see UDS Reporting Requirements for 2021 Health Center Data 28 – 33, and 35.