

# UDS: UNIFORM DATA SYSTEM

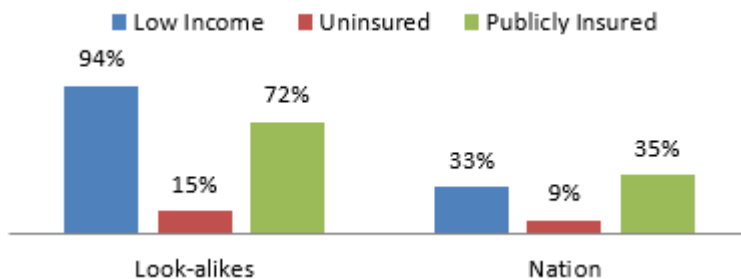
## Health Center Program Look-Alikes: 2017 At a Glance

### The Program

In calendar year 2017, 56 Health Center Program look-alikes provided services to 721,922 patients, with a total of 2,604,246 patient visits.

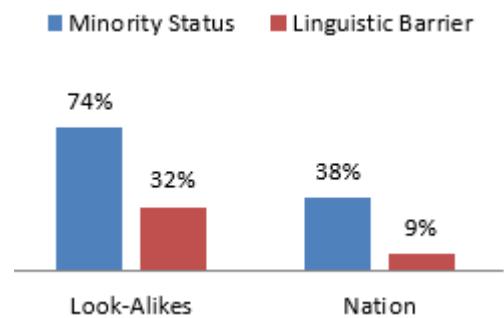
### Patients: Socioeconomic Characteristics

- 94% have incomes at or below 200% of the Federal Poverty Level
- 15% are uninsured
- 72% have public insurance (Medicaid, Medicare, or Other Public)



### Patients: Minority Status

- 74% are of racial and/or ethnic minority
- 32% face a linguistic barrier



### Services Provided

- 100% of look-alikes provide primary medical care services
- 27% of look-alikes provide dental services
- 63% of look-alikes provide behavioral health services

### Continuity of Care

Look-alikes provide continuous care.

Service Category	Average Number of	% of Total Patients Utilizing Services
Medical	3.15	91%
Dental	2.32	12%
Mental Health	5.94	5%
Substance Abuse	3.88	0.1%
Vision	1.43	3%
Other	2.26	2%
Enabling	1.90	3%

### Staffing and Tenure

Look-alikes employ the full time equivalent of 5,040 staff members and volunteers.

- 711 are physicians, CNMS, NPs, and PAs
- An additional 1,390 are other clinical (nurses and other medical professionals)
- 181 are dental staff
- 187 are behavioral health (mental health and substance abuse)
- 349 are enabling
- 1,895 provide non-clinical support
- Medical providers (including nurses) report an average tenure of 6.5 years
- Dental care providers report an average tenure of 6.5 years
- Key non-clinical support staff (CEOs, CMOs, CFOs, and CIOs) report an average tenure of 6.2 years.

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## Health Center Program Look-Alikes: 2017 At a Glance

### Quality of Care and Outcome Indicators: Clinical Performance

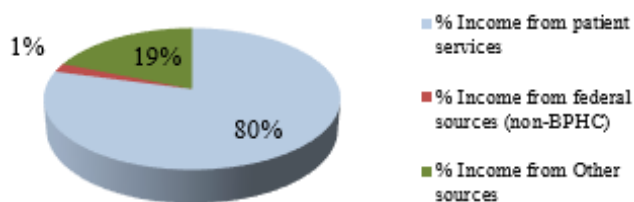
Health Center Program look-alikes provide high quality of care. Several clinical measures (low birth weight, child immunization, depression screening, asthma pharmacological therapy, HIV linkage to care, and dental sealants) show performance that exceeds relevant national rates and/or Healthy People 2020 goals.

Quality of Care and Outcome Measures	Performance	Rates and	Goals
	Look-Alikes	CHCs	HP 2020 Goal
Early Entry into Prenatal Care	74%	74%	78%
Low Birth Weight	7%	8%	8%
Childhood Immunization	46%	40%	80%
Weight Assessment and Counseling for Children and Adolescents	65%	66%	-
Adult Weight Screening and Follow-Up	49%	64%	-
Tobacco Use Screening and Follow-Up	79%	88%	-
Cervical Cancer Screening	54%	56%	93%
Colorectal Cancer Screening	47%	42%	71%
Depression Screening and Follow-Up*	61%	66%	2.3%/2.4%
Asthma Pharmacological Therapy	79%	87%	37%
Coronary Artery Disease: Lipid Therapy	73%	81%	-
Ischemic Vascular Disease (IVD) Aspirin or Other Antithrombotic Therapy	73%	79%	-
HIV Linkage to Care	75%	85%	-
Controlled Hypertension	64%	63%	61%
Uncontrolled Diabetes	35%	33%	16%
Dental Sealants	48%	51%	28%

\* UDS Measure is for patients age 12+; related HP2020 measure is 2.3% for patients Age 19+ and 2.4% patients age 12-18

### Sources of Support

Health Center Program look-alikes are funded primarily through patient services revenue.



### Cost Effectiveness

- The average total cost per patient is \$933
- The average medical cost per medical visit is \$210
- The average charge per billable visit is \$386

### Adjustments and Patient Discounts

- 85% of self-pay charges are written off as sliding discounts
- Indigent care funds cover 9% of self-pay charges
- 37% of insured charges are adjusted as allowances